



CEPT/ECTRA

ECTRA/REC(98)02 - E

**CEPT - European Conference of Postal and Telecommunications Administrations
ECTRA - European Committee for Telecommunications Regulatory Affairs**

CEPT / ECTRA Recommendation of 25 June 1998

on Alphanumeric dialling in Europe

(ECTRA/REC(98)02)



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As Chairman of the European Committee for Telecommunications Regulatory Affairs (ECTRA), I hereby confirm that this recommendation was approved in Sinaia on 25 June 1998 at the XXVIth ECTRA Plenary Meeting.

Frédéric Riehl
ECTRA Chairman
26.06.1998

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The European Conference of Postal and Telecommunications Administrations,

FOLLOWING

The adoption of ETO's final report on "Numbering related to the topic of user-friendliness" by correspondance after the XXth ECTRA Plenary Meeting (Copenhagen, 03-04.07.1996).

CONSIDERING

- a) That the provision of telecommunication services throughout Europe and worldwide would benefit from a standard mapping of digits and letters on the keypads of telecommunications terminals.
- b) That a standardised mapping of decimal digits and letters of the latin alphabet is now available.
- c) That, whereas a significant amount of terminals connected to European networks still have keypads with a non-standard digit/letter mapping, potential misdialling prohibits service providers and their subscribers from using an alphanumeric presentation of numbers and therefore hinders attractive advertising.

TAKING INTO ACCOUNT

- i. ITU-T Recommendation E. 161 “Arrangement of figures, letters and symbols on telephones and other devices that can be used for gaining access to a telephone network”.
- ii. ETSI European Telecommunications Standard ETS 300 640 “Assignment of alphabetic letters to digits on standard telephone keypad arrays”.
- iii. Green Paper on a numbering policy for telecommunications services in Europe (COM(96)590) of 20 November 1997.

RECOMMENDS

That all CEPT Administrations

1. encourage the use of alphanumeric keypads for telecommunications terminals.
2. strongly recommend the use of E.161 mapping for terminals manufactured and/or imported in CEPT countries.